



HELLO NATSHA - PIANO STUDIO POLICY & RATES

MY RESPONSIBILITIES

I, Natsha Siri, will teach the student the universal language of music. It is my duty to provide a very comfortable and positive environment for the student as well as tailor the curriculum to match the student's learning needs. I hope to inspire children and adults to start or continue their musical journey, while helping them to pursue their goals with piano lessons.

STUDENT & FAMILY RESPONSIBILITIES

Students should be punctual and well-prepared for each lesson. This includes having a notebook, all music book assignments, and their device for video streaming. Quality practice throughout the week is also a requirement, as it will ensure musical progress. Students must have an acoustic piano or a digital piano at home.

REQUIREMENTS CHECKLIST:

- A reliable device (laptop, tablet, or smartphone)
- Zoom or FaceTime (for online lessons only)
- Venmo, Apple Pay, Google Pay, or PayPal
- A Digital or Acoustic Piano (88 Keys)
- A Blank or Used Notebook for homework assignments

INITIAL HERE: _____

RATES & PAYMENT PLAN

Rates are based on the duration of the lesson. In addition to the weekly lessons, the rate covers the individualized preparation time for each student's lesson, as well as recitals and workshops. There are 4 casual recitals, 2 formal recitals, and 6 workshops per year. Lessons occur weekly and include performance etiquette, music theory, and music history.

4 LESSONS PER MONTH PLAN

- \$180 per month (30 minute session per week)
- \$240 per month (45 minute session per week)
- \$300 per month (60 minute session per week)

5 LESSONS PER MONTH PLAN

- \$225 per month (30 minute session per week)
- \$300 per month (45 minute session per week)
- \$375 per month (60 minute session per week)

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***Music books, sheet music, and any other materials needed for piano lessons are not covered by these rates.

FLEXIBLE CANCELLATION & MAKE UP LESSONS POLICY

Pre-Cancellations:

Lessons that are cancelled in advance are considered “pre-canceled.” I prefer to know of any pre-cancellations two weeks in advance, but I understand that sometimes students have last minute commitments, unexpected illnesses, and/or vacation time, which prevents them from notifying me in advance. **The deadline to pre-cancel a lesson is 4 hours before the start of the scheduled lesson.**

Make-Up Lessons:

Pre-canceled lessons are eligible to be rescheduled. If you know of any pre-canceled lessons in the next month that are difficult to reschedule, please inform Natsha of the dates a month in advance, and your next month’s invoice will be prorated.

Late Cancellations & No Call, No Show:

Cancellations that occur within 4 hours of the lesson’s start time are considered a “late cancellation.” **Late cancellations are not eligible to be rescheduled.** If you miss the entire lesson, this is considered a “No Call, No Show.” **No call, no shows are not eligible to be rescheduled.**

Teacher Cancellation:

Lessons that are cancelled by Natsha are eligible to be rescheduled. If you are not able to reschedule the cancelled lesson, Natsha will deduct the prorated amount of that cancelled lesson from the next month’s invoice.

Holiday Dates:

If your lesson falls on any of the following holiday dates below, you will not have a lesson that day. That lesson will be removed from the invoice and you will pay a prorated amount for that month.

Holiday Dates 2023	Holiday Dates 2024
New Year’s Day - Monday, January 2nd,	New Year’s Day - Monday, January 1st, 2024
Memorial Day - Monday, May 29th, 2023	Memorial Day - Monday, May 27th, 2024
Independence Day - Tuesday, July 4th, 2023	Independence Day - Thursday, July 4th, 2024
Labor Day - Monday, September 4th, 2023	Labor Day - Monday, September 2nd, 2024
Thanksgiving Day - Thursday, November 23rd, 2023	Thanksgiving Day - Thursday, November 28th, 2024
Christmas Day - Monday, December 25th, 2023	Christmas Day - Wednesday, December 25th, 2024

INITIAL HERE: _____

PAYMENT POLICY

The payment plan for lessons is monthly. You will receive an email with an invoice on the 23rd of each month to pay for the next month's piano lessons. Each monthly payment is due on the 1st of each month. If you register in the middle of the month, you will pay for the amount of lessons you take that month upfront, and then resume with the regular monthly payments. **If a payment is not made on time, there is a LATE FEE of \$25.** If a payment is not made on time, I reserve the right to stop teaching your weekly lessons until a payment is made.

Venmo, Google Pay, Apple Pay, and PayPal are all accepted types of payment. My Venmo account is @hellonatsha. My phone number for Google Pay and Apple Pay is (310) 698-2077. Lastly, my PayPal email is natsha.siri@gmail.com.

INITIAL HERE: _____

DISCONTINUING LESSONS

You are allowed to discontinue your weekly lessons at any time. If you decide to discontinue your lessons, please notify Natsha Siri and let her know which lesson date will be the last lesson.

IMPORTANT: Please communicate!! **If you do not contact Natsha to let her know you are ceasing lessons, the lessons you miss will still be considered a "no call, no show," which means you will still be billed for those missed lessons, and held responsible for the payment.** If you have already paid for the month and decide to quit private lessons halfway through, a refund based on the remaining unattended lessons will be issued to you.

INITIAL HERE: _____

By enrolling in Hello Natsha - Piano Lessons and signing this policy, you are acknowledging that you understand and agree to the studio policy for the 2023 year.

PRINT STUDENT(S) NAME: _____

PRINT NAME OF PERSON RESPONSIBLE FOR PAYMENT:

SIGNATURE: _____ DATE: _____

PHONE NUMBER: _____ EMAIL: _____

HOME ADDRESS:
